

# RESTAURANT SOLUTIONS FROM BROTHER

**Reliable, High Quality Printing to Help Improve Operations and Address Safety Precaution Mandates**



- **Print disposable, single-use menus** from the back office. Single-use menus can be easily updated for daily specials and recycled after each use.
- **Streamline operations**, drive employee efficiency and improve collaboration.
- **Generate accurate, real-time labels** – virtually anywhere, and from a variety of devices / platforms for applications such as QR code menus, MRD labels, and more.
- **Print on demand** curbside and delivery tickets.
- Receive **at your side support** with one-year limited warranty and free support for the life of your product.

Whether you're printing disposable menus or promotional materials, having high quality output and reliable technology performance are key to ensuring customer satisfaction, while improving your bottom line.

Brother offers printing, scanning and labeling solutions that can help meet your restaurant's needs – from back of house to front.





## Major Account Program

Under the Major Account Program, you'll have the support of our experienced reseller, technical and sales support teams who are trained to provide knowledgeable and sound advice on specific business situations and problems.

### KEY BENEFITS OF THE PROGRAM INCLUDE:

- **Priority Service Number:** Dedicated specifically to Brother Major Accounts and answered directly by the Brother Priority Service Support Team.
- **Contactless Service with Priority Exchange:** If any service needs arise, a replacement product can be shipped directly to your restaurant – without the need for outside personnel entering the restaurant.
- **Customized Call Scripts:** When you call, an account representative will immediately have your organization's information on file.
- **Help Desk Training:** Free and flexible help desk support and training available via web conferencing.
- **Access to Special Solutions Team:** The Brother Special Solutions Team can customize products to meet unique customer needs. For example, our SST solutions can automate device deployment, including configuring advanced feature settings, capturing device information and disabling features / interfaces. In addition, the team can develop a Custom User Interface and preconfigure shortcuts.

## Brother Safety Tip

### CLEANING YOUR BROTHER DEVICE

To clean high-touch external surfaces of your Brother product to limit the spread of germs and viruses, use a CDC-recommended disinfectant solution consisting of 70% isopropyl alcohol and 30% water.

1. Turn off the product and disconnect AC power cord from outlet. If product uses batteries, remove before cleaning.
2. Using a lint free cloth moistened with a mixture of 70% isopropyl alcohol and 30% water, gently wipe high touch surfaces including display and/or control panel. The cloth should be damp not wet. Do not spray directly onto the product. Allow surfaces to dry completely before reconnecting AC cord and turning power on.

**IMPORTANT:** Disinfection must be performed in a well-ventilated room or open-air space.

**WARNING:** The use of alcohol is a fire risk and may damage the surface of the plastic exterior of your product. Please strictly follow the instructions in this guidance and only use this cleaning method to help reduce the risk of spreading COVID-19.

Source: [www.cdc.gov/coronavirus/2019-ncov/community/organizations/cleaning-disinfection.html](https://www.cdc.gov/coronavirus/2019-ncov/community/organizations/cleaning-disinfection.html)



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