

Tips & FAQs

TIPPING

- Portage (\$4 pp) + Housekeeping (\$1 per night) - Charges are automatically applied to guest folio.
- Restaurant F&B gratuities of 12.5% automatically included.

WI-FI

- All Marriott Rewards Members receive free Wi-Fi in their hotel room. To become a Marriott Rewards Member (Free of Charge), complete the online application by [clicking here](#).
- Free Wi-Fi is not applicable in meeting rooms.
- Info on [Keeping Account Active](#) after Opening

PASSPORT NUMBER / EXPIRATION DATE

Passport

- Must be valid for at least **6 months from date of entry to St. Kitts**.
- To apply for a Passport online, [click here](#).
- For a list of Passport Fees, [click here](#).

Timeline

- Routine Processing = 4-6 Weeks
- Expedited Processing = 2-3 Weeks
- Expedited At Agency = 8 Business Days (Need-based/Restrictions Apply)

Mobile App

- US Customs & Border Protection - free app
- For US Citizens and Canadian visitors entering US.
- Download prior to leaving, [click here](#).
- Set up profile as it appears on official passport (*You can set up profiles for family - up to 3 add'l members.*)
- Answer questions about trip. Fly to St. Kitts and enjoy Inspire®.
- Once landed in US, connect and answer questions.
- Submit data (Remember you're confirming information under penalty of law.)
- In seconds, receive receipt with barcode, valid 4 hrs.
- Follow Mobile Passport signs. Show passport, scan code, and complete.
- FAQs on App // [Click Here](#)
- Valid at the following Airports: Atlanta, Baltimore,

Boston, Chicago, Dallas, Denver, Ft. Lauderdale, Miami, Minneapolis, NY (JFK), Newark, Orlando, Raleigh-Durham, San Francisco, San Jose, Seattle, Tampa, Washington Dulles.

CELL PHONE SERVICE

Cell Phone Capabilities in St. Kitts // [Click Here](#)

AIRLINES SCHEDULE

Direct Flights To/From SKB (St. Kitts) // [Click Here](#)

AIRPORT TRANSFERS & OTHER

- Hotel is 4mi south of the Airport. No shuttle service.
- Taxis meet every flight. Rates are fixed and are the same for 1-4 passengers. Before entering, ensure whether rate quoted in US\$ or EC\$.
- *There is a 50% Surcharge between 10PM-6AM.*
Tel: 869.465.8487, or 869.465.4253
Tel: 869.465.7818 (After Hours)
- Sunlinc DMC // [Click Here](#)
- If renting a car: Must obtain driver's permit before driving, even if you have an international license. Permit costs \$62.50 XCD (US \$24) for 3 mos. or \$125.00 XCD (US \$45) for 1 year. Obtained from Traffic Dept, or facilitated through rental agency.

Hertz Car Rental (at Marriott)

- Tel: 869.466.8418
- Email: hertzstkitts@sisterisles.kn
- Web: www.hertz.com - Open 9am-5pm, 7 days/wk
- [Click here](#) for other car rental opportunities.

SHIPPING // [Learn More](#)

- Ship no later than 7 days prior to expected arrival via FedEx or DHL
- No Couriers deliver on Saturday's, Sunday's or Holidays on St. Kitts
- The St. Kitts Marriott Hotel and/or RSPA shall not be liable for safe or timely arrival of any packages. It is the Senders responsibility to check on the arrival of any packages and to insure that the contents are intact. The Hotel and/or the RSPA accepts no liability for lost, stolen or damaged goods.

SHIPPING (CONTINUED)

Envelopes / Documents

No larger than standard size - you can ship this directly to the hotel at the address below using the courier of your choice (FedEx, DHL or UPS). If there is anything other than documents, or the package is larger than a standard courier envelope you must use a broker.

Boxes – you MUST use a Customs Broker!

- Contact Customs Broker directly for services: forms, requirements, payment.
- **Address all boxes and envelopes as follows:**
St. Kitts Marriott Resort
858 Frigate Bay Road, Frigate Bay
St. Kitts, West Indies
Attn: Andrew Cleary
Hold For: RSPA Inspire 2017 / Anna Agrow

Customs Broker:

- Royal Logistics Limited
Unit B1 Sands Complex, Basseterre, St. Kitts
Contacts: Collin Williams / Kendall Maloney
Miami Tel (305) 767-2579
Tel (869) 465-5055
Cell (869) 662-2939 (Collin)
Cell (869) 662-9175 (Kendall)
Fax (869) 465-5056
Email: collin@royallogisticsltd.info
Email: kendall@royallogisticsltd.info
- **After contacting the Customs Broker**, they will make available all the necessary information needed to ship your boxes (Customs forms, Shipping Templates, shipping time, costs...)
- **Please set up payment for these services directly with your Broker.** These costs cannot be charged to your master account with the hotel.
- **Below are just some of the details that will be needed to ship your packages.** Your broker will provide you with all necessary information:
 - All Packages must have a detailed commercial invoice.
 - A detail list of all giveaways item with a value for customs purpose only. A confirmation in writing stating that all giveaway items will be leaving the island after the event must also be included
 - Any equipment shipped should be registered with Customs (the broker will take care of this). The brand, model and serial number must be included in the documents. You must clearly state that it is only a temporary importation of the goods to St. Kitts and the purpose (i.e. use in conference) and that at the end of the event they will be exported back to your country.

**The Hotel has very limited storage space; therefore, cannot accept delivery of any packages from the broker until 1 day prior to the on-site contacts arrival. Please communicate this delivery date to your broker. Your Broker will then contact the hotel and set up a delivery time with your Event Manager.*

ADDITIONAL FACTS/INFORMATION

- NO camouflage items
- Facts about the island of St. Kitts // [Click Here](#)

SUN/HEAT WARNINGS

RESORT ACTIVITIES / AMENITIES // [Learn More](#)

- Hertz Car Rental: onsite 9am-5pm | 7 days per week
- Tours - Sunlinc, Onsite 8am-8pm | [Visit Website](#)
- ATM, 2 Currencies, 2.7% Exchange Rate
- Activities Updated Daily
- Spa 10% Discount - open daily 9a-6p | [Visit Website](#)
- Fitness Center open 24 hours (use room key to access)
- Craft Vendors onsite at hotel 11am-3pm daily
- Complimentary Cabanas at pool and beach
- Yoga Daily @ 8am on the Beach
- 8 Restaurants onsite
- Sky Lounge / Music
- Casino
- Golf Club Royal St. Kitts Golf Club // [Click Here](#)
15% discount & Complimentary hotel pick-up/drop-off.

Not open on days that conflict with Inspire® events/functions.